



we're switched on

Active Utilities Hot Water Supply Fee Schedule

	Fee ex GST	Fee inc GST
Initial Meter Read Fee/Connection Fee	\$20.91	\$23.00
Final Meter Read Fee/Disconnection Fee	\$20.91	\$23.00
SAME DAY Meter Connection/Reconnection Fee *	\$122.73	\$135.00
Meter Disconnection/Reconnection Fee ^	\$40.91	\$45.00
Meter Connectivity Test #	\$50.00	\$55.00
Meter Consumption Test #	\$86.36	\$95.00

*If received after 10:00am on a Business Day

^ Applicable if meter has been disconnected for non-payment or after issue of Occupier communications

Applicable on request and only charged if no fault found

Business Hours are 8:00am to 5:00pm on Working Days

Paper Bill fees apply at \$3.00 per bill.

We may charge you for requests for historical billing information.

Where a special meter read fee does not apply, we may charge you for multiple special read requests.

If a government, regulator, or network distributor varies or introduces a fee, charge, or tax, we may charge all or part of this varied or new fee, charge or tax to you.

Other fees and charges may apply for services not listed above. Please contact us directly if the service you require is not listed.