

Electricity Price Change

FREQUENTLY ASKED QUESTIONS

What makes up the electricity price?

The electricity price takes into account a number of factors, including: a forecast of how much wholesale electricity market prices will be (which relates to the prices generators are paid in the National Electricity Market for their electricity); distribution and transmission, which is the cost of the 'poles and wires' that carry electricity from generators to you; government policies such as 'green' schemes to encourage use of renewable energy (such as subsidies for solar); metering; and a retailer component.

Why is Active reviewing electricity prices?

Any decision to change prices is based on a detailed consideration of a range of factors including costs, market conditions and the value we offer our customers.

In this instance, retail electricity prices have changed because of significant increases in the current and forecasted wholesale market prices. The wholesale price of electricity has increased for many reasons. Our Energy Generators are experiencing a shortage of coal and gas, which is used for generation, extreme weather events which have caused disruptions to generation supply and increased demand for supply, a challenging global environment which has caused an increase in fossil fuel costs and ageing generation plants which require more maintenance.

Why do rates differ?

The change experienced by each individual tenant may be substantially different and will be dependent on tariff type, their usage, the area the Site is in and their existing energy plan.