

## Additional Pricing Information

### VOICE PRICING – BUSINESS – NBN & PRIVATE NETWORKS

#### Voice Pricing Information

For full plan information please refer to your Critical Information Summary document provided with your service.

#### User/Platform Licenses

Name	Monthly	Comments
UCX Basic User – No calls	\$11.50	
UCX Basic + VM User	\$16.50	Standard Call Rates included
UCX Standard User	\$24.00	Standard Call Rates included
UCX Premium User	\$26.95	Standard Call Rates included
UCX Platform License	\$9.50	Compulsory for each service
UCX Call Centre Platform	\$51.00	Compulsory if using Call Centre Functions
UCX Call Centre User	\$42.00	
UCX Call Centre Manager	\$50.00	
Custom recording	\$214.50	Cost per professional recording

#### Feature Enhancements & Hardware Monthly Charges

Feature Enhancement Items		
UCX Auto Attendant	\$16.50	Additional to included attendant
UCX Group Paging	\$3.50	Site level functionality
UCX Hunt Group	\$5.00	Site level functionality
UCX Meet-me Bridge	\$11.00	Site or individual user functionality
UCX Meet-Me Conference	\$11.00	Site or individual user functionality
UCX Receptionist Client	\$22.00	Individually user assignment
UCX Call Queue	\$16.50	Site level functionality
UCX Call Queue Agent	\$2.50	Site level functionality
DID 10	\$4.00	Required for platform activation
DID 20	\$8.00	Required for platform activation
DID 40	\$16.50	Required for platform activation
DID 50	\$21.00	Required for platform activation
DID 100	\$41.50	Required for platform activation
DID 150	\$62.50	Required for platform activation
DID 200	\$83.50	Required for platform activation

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Hardware Items		
IP Handset – Yealink T41S	\$16.00	24Mth Rental inc handset replacement if faulty
IP Cordless Handset – Yealink WS52P	\$16.50	24Mth Rental inc handset replacement if faulty
IP Cordless Handset – Yealink WS52H	\$10.50	24Mth Rental inc handset replacement if faulty
IP Handset – Yealink T46S	\$28.00	24Mth Rental inc handset replacement if faulty
IP Handset – Yealink T48S	\$31.00	24Mth Rental inc handset replacement if faulty
IP Handset – Yealink T29G	\$21.00	24Mth Rental inc handset replacement if faulty
IP Handset – Polycom handset + Exp Module (Reception Handset)	\$40.50	24Mth Rental inc handset replacement if faulty
IP Phone Power Pack	\$1.50	24Mth Rental inc handset replacement if faulty
UC Headset – Jabra 65 Evolve	\$18.95	24Mth Rental inc handset replacement if faulty
EWS Headset connector	\$4.50	Required if headsets are to connect to a handset and not PC
CISCO 2 Port ATA	\$6.00	24Mth Rental inc handset replacement if faulty
Polycom IP6000 Conference Phone	\$90.00	24Mth Rental inc handset replacement if faulty
IP6000 mic extensions (X2)	\$37.00	24Mth Rental inc handset replacement if faulty
Other Hardware Available POA		

### Once Off Connection & Hardware Costs

Product	Cost	Notes
IP Handset – Yealink T41S	\$239.00	Includes 1 Year Warranty
IP Cordless Handset – Yealink WS52P	\$250.00	1 Base Station + 1 Handset and includes 1 Year Warranty
IP Cordless Handset – Yealink WS52H	\$155.00	Additional Handset (Must have Base Unit to operate (WS52P) and Includes 1 Year Warranty
IP Handset – Yealink T46S	\$420.00	Includes 1 Year Warranty
IP Handset – Yealink T48S	\$465.00	Includes 1 Year Warranty
IP Handset – Yealink T29G	\$315.00	Includes 1 Year Warranty
IP Handset – Polycom handset + Exp Module (Reception Handset)	\$610.00	Includes 1 Year Warranty
IP Phone Power Pack	\$23.00	If customer does not have PoE Switch
UC Headset – Jabra 65 Evolve Mono	\$280.00	Includes base stand for headset and Includes 1 Year Warranty
EHS Headset connector	\$71.00	Includes 1 Year Warranty
CISCO 2 Port ATA	\$93.00	Includes 1 Year Warranty
Polycom IP6000 Conference Phone	\$1,529.00	Includes 1 Year Warranty
IP6000 mic extensions (X2)	\$517.00	Includes 1 Year Warranty
Connection Fees		
Platform Configuration	\$275.00	This covers initial configuration as well as well as full feature set configuration and 1 Custom recording.
Per User Configuration	\$27.50	to be charged per user License assigned

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**Call Charges**

<b>Standard Call Rates</b>	Monthly Fee	Included
	Local - Per call	\$0.09
	National - Per Min	\$0.08
	Australian Mobiles - Per Min	\$0.10
	Operator Assistance	\$0.74
	13/1300	\$0.36
<b>Site Call Pack 1</b>	Monthly Fee	\$89.00
	Local - Per call	\$0.00
	National - Per Min	\$0.03
	Australian Mobiles - Per Min	\$0.08
	Operator Assistance	\$0.28
	13/1300	\$0.20
<b>Site Call Pack 2 – Available for up to 10 services/users</b>	Per User fee	\$9.50
	Monthly Fee	\$159.00
	Local - Per call	\$0.00
	National - Per Min	\$0.00
	Australian Mobiles - Per Min	\$0.06
	Operator Assistance	\$0.28
<b>Site Call Pack 3 – Available for up to 10 services/users</b>	13/1300	\$0.20
	Additional User fee	\$16.50
	Monthly Fee	\$300.00
	Local - Per call	\$0.00
	National - Per Min	\$0.00
	Australian Mobiles - Per Min	\$0.00
	Operator Assistance	\$0.28
	13/1300	\$0.20
	Additional User fee	\$32.00

NOTE: \*International Calls are as per the standard published AN International Call Rates \*Site call Packs apply to a maximum of 10 users only, a site can purchase multiple call packs if desired \*Site Call Packs can be applied at a per user level for sites smaller than 10 for listed per user fee.